

The Karur Vysya Bank Limited, a leading Private Sector Bank in India invites online applications for appointment of Sales & Service Associate (on contract) from the qualified candidates.

Last Date of Online Registration	31.01.2022
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Eligibility Criteria

01. Academic Qualification: As on 31.12.2021

- a. Any candidate who has completed **Under Graduate Degree** under regular course from a college affiliated to a recognized University **with 50% of marks** and above.
- b. Any Degree obtained through Correspondence or Open University is not eligible.
- c) If the percentage of marks is in CGPA mode, the same should be converted into equivalent percentage.
- d) Candidates should be conversant in Local language where he is posted
- e) Candidates should have working knowledge in English
- f) Candidates should possess a valid driving license and a two wheeler in his name
- g) Candidates with minimum 1 year experience in sale of BFSI products is preferred

02. Age: Minimum 21 years & Maximum 28 years as on 31.12.2021

03. Mode of Selection:

- a. Screening of Candidates will be done by conducting personal interview
- b. Candidates will be called for Personal Interview (Date of Interview and Venue will be informed by the Bank to the individual candidates through registered e-mail only).
- c. Depending upon the number of vacancies, the Bank reserves the right to call for Personal Interview.

04. HOW TO APPLY:

- a. **Candidates are required to apply online through website www.kvb.co.in (careers page) .**
No other means/ mode of application will be accepted.
- b. Candidates should ensure that their personal email ID (as specified in the online application form) and mobile number is to be kept active. Bank may send call letters for interview to the **registered e-mail ID only.**

Candidates thereafter, open the link available in careers page “Recruitment of Sales & Service Associate (on contract) to apply for online application form

05. A) COMPENSATION: -

1) The selected candidates will be appointed on contract basis for a period of one year initially and the salary would be on consolidated basis in the range of ₹15,000 to ₹18,000 depending upon the candidate experience and place of posting.

2) Apart from the salary, there are no other benefits.

3) Candidates selected are liable to be posted / placed as per the administrative requirements and discretion of the Bank.

B) Service Agreement: The selected candidates will be required to execute Service Agreement (in Non-Judicial Stamp paper) upon joining the Bank..

06. Job Description :

1) Assist and educate the customers to use our digital / technology products.

2) Cross-selling of bank's products.

3) Lead generation and ensure 100 % conversion of customers to digital platform.

4) Improving the **customer experience and ensure delightful service** to the customers by promoting and use array of digital products / services offered by the bank.

5) Be conversant with various digital products / platforms available in the bank.

6) Resolve any issues that may arise while using the digital products.

7) Assist customers by demonstrating the use of our digital applications, products and service.

8) **Any candidate having keen interest in sales may apply.**

07. General Instructions

- a. Before applying for the post, the candidate should ensure that he/she fulfills the eligibility and other norms mentioned in this advertisement. Decision of the Bank in all matters regarding eligibility of the candidate, the stages at which scrutiny of such eligibility is to be undertaken, the documents to be produced for the purpose of the conduct of Personal Interview, selection and any other matter relating to recruitment will be final and binding on the candidate. If the documents are not found in order, they may be rejected at any stage of recruitment based on suitability and vacancy position in the bank. No correspondence or personal enquiries shall be entertained by the bank on this behalf.
- b. Mere eligibility will not vest any right on the candidates for being called for Interview. Bank's decision in the matter of selection will be final. In case it is detected at any stage of recruitment that a candidate does not fulfill the eligibility norms and/or that he/she has furnished any incorrect/false information/certificate/documents or has suppressed any material fact(s), his/her candidature will stand cancelled. If any of these shortcomings is/are detected even after appointment, his/her services are liable to be terminated.
- c. Eligible candidates will be called for Personal Interview and they should appear for interview at their own expenses/cost at places / dates notified by the Bank.

- d. Decision of the Bank in all matters relating to recruitment, selection criteria, appointment, compensation, place of posting will be final and binding on the candidate. No correspondence or personal enquiries shall be entertained by the Bank in this behalf.
- e. Appointment of selected candidates is subject to his/her being declared medically fit as per the requirement of the Bank. Such appointment will also be subject to the Service & Conduct Rules of the Bank.
- f. Only Indian Nationals can apply.
- g. Any request for change of address, mail ID, mobile Number details mentioned in the online application form will not be entertained.
- h. Any resulting dispute arising out of this advertisement including the recruitment process shall be subject to the sole jurisdiction of the courts situated in Karur.